

# A PUBLIC AWARENESS MESSAGE FOR OUR CUSTOMERS

Gallatin Public Utilities operates and maintains 335 miles of natural gas distribution system in Sumner County, Tennessee. These pipelines bring clean, economical and safe energy to area homes, businesses, and industries. The purpose of this message is to make you aware of our pipelines and what to do in the event of an emergency.

## HAZARD AWARENESS

Like all forms of energy, natural gas must be handled properly. Despite an excellent safety record, a gas leak caused by damage to a pipeline may pose a hazard and has the potential to ignite. Gallatin Public Utilities works diligently to insure pipeline safety through a variety of measures including:

- Participation in Tennessee One-Call program
- Public Education/Awareness Programs
- Pipeline Markers and Mapping
- Leak Surveys
- Odorization
- Security Measures
- Workforce Qualifications
- Inspection Programs
- Industry Safety Practices
- Government Oversight
- Liaison with Local Agencies

## HELP US PREVENT PIPELINE DAMAGE

The greatest risk to an underground natural gas pipeline is accidental damage during excavation. Even minor damage such as a dent, scrape, crease or gouge in the pipeline coating may cause a leak or failure. Gallatin Public Utilities is a member of the Tennessee one call notification and damage prevention program. Notify Gallatin Public Utilities before you dig by calling Tennessee One Call at 811. Once notified by Tennessee One Call, Gallatin Public Utilities will mark the location of our underground utilities in that area.



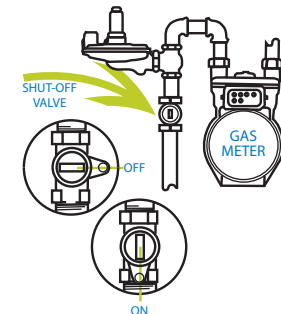
Notify Gallatin Public Utilities immediately if a pipeline is inadvertently struck during excavation.

Report unauthorized excavations or suspicious activity in any pipeline facility or on the right-of-way.

## IF YOU EVER DETECT A FAINT ODOR INVESTIGATE IMMEDIATELY

If you ever detect a faint odor, investigate immediately. If you can't find the source, or if it persists, call the Gallatin Gas Department immediately. If the odor is strong, or if you hear a hissing sound, take the following steps:

- = Ventilate the building, starting where the odor is strongest.
- = **DO NOT** operate any electrical switches or pull plugs from outlets.
- = Extinguish any open flame.
- = Evacuate building and leave doors open and stay away until officials tell you it's safe to return.
- = Shut off gas valve at the meter. **DO NOT** turn it on again. A qualified technician must turn your meter on and relight your appliances.
- = Use neighbor's phone to call the Gallatin Gas Department 451-5922, or 911.



## HOW TO GET ADDITIONAL INFORMATION

Visit our website at [www.gallatinutilities.com](http://www.gallatinutilities.com)  
Contact our offices at 615-451-5922.

If you damage a gas line, smell gas,  
or have a gas emergency, call  
(615) 451-5922  
or 911.

GALLATIN NATURAL GAS SERVICE AREA

